



SERVICEMATCH
SOLUTIONS

2026 | CORPORATE PROFILE

CAPABILITY STATEMENT

Building consulting • Project management • Property
maintenance

ONE ACCOUNTABLE PARTNER

Practical advice. Controlled delivery. Reliable support.

Service Match Solutions supports building owners, facility teams, builders and commercial property managers from the first investigation through planning, delivery, handover and ongoing asset support.

01 BUILDING CONSULTING

Investigate, define and advise

02 PROJECT MANAGEMENT

Plan, procure and control delivery

03 PROPERTY MAINTENANCE

Respond, maintain and improve

400+ TRADE, CONTRACTOR & SPECIALIST NETWORK • MELBOURNE & REGIONAL VICTORIA • INTERSTATE SUPPORT BY ARRANGEMENT

Three integrated services. Equal focus.

Engage one division independently—or combine all three under one accountable point of coordination.

01

Building Consulting & Advisory

Independent, practical advice that turns building issues and early-stage ideas into clear, commercially workable decisions.

ASSESS & DEFINE

- Building condition and defect reviews
- Feasibility and remediation options
- Due diligence and risk identification
- Scopes, briefs and decision papers

COORDINATE & ADVISE

- Specialist consultant coordination
- Engineering and certification pathways
- Buildability, access and cost advice
- Clear recommendations and reporting

02

Client-Side Project Management

Structured leadership across planning, procurement, construction and close-out—protecting the client's objectives throughout delivery.

PLAN & PROCURE

- Project plans, budgets and programmes
- Scope, RFQ and tender coordination
- Bid review and contractor selection
- Risk, change and variation controls

DELIVER & CLOSE

- Consultant and contractor interfaces
- Site access, logistics and sequencing
- Progress, quality and defect tracking
- Handover, warranties and completion

03

Property Maintenance & Facilities Support

Responsive, accountable support that keeps live commercial, industrial and occupied properties safe, operational and presentable.

RESPOND & MAINTAIN

- Emergency, after-hours and make-safe
- Planned maintenance and recurring works
- Repairs, minor works and upgrades
- Building and essential-service trades

COORDINATE & REPORT

- 400+ contractor and specialist network
- Multi-trade scheduling and site access
- Operational and occupant coordination
- Photographic reporting and close-out

REGULATED SERVICES Design, engineering, certification and licensed trade work are coordinated through appropriately qualified and registered specialists.

From issue to outcome.

A consistent, visible process across consulting, projects and maintenance.



01

ASSESS

Objectives, condition and risk

02

DEFINE

Scope, budget and programme

03

PROCURE

Team, pricing and approvals

04

MANAGE

Delivery, cost and quality

05

CLOSE

Defects, evidence and handover

REPRESENTATIVE EXPERIENCE

Breadth across buildings, projects and live operations

Anonymous examples showing one clear area of experience for each core division.

01

CONSULTING Occupied buildings and commercial assets

Scope: Condition inspections, defect and water-ingress investigation, remedial options, scope development and specialist coordination.
Outcome: Clear advice converted uncertain building issues into practical, priced and deliverable next steps.

02

PROJECT MANAGEMENT Commercial construction and upgrade works

Scope: Early tender review, scope clarification, procurement support, contractor interfaces, programme input, logistics and defect close-out.
Outcome: Incomplete information was shaped into controlled work packages, accountable actions and visible delivery reporting.

03

PROPERTY MAINTENANCE Multi-site retail, industrial and operational facilities

Scope: Reactive and after-hours response, essential-service coordination, planned repairs, minor upgrades and live-site access planning.
Outcome: One responsive contact coordinated the right trades while protecting safety, continuity and stakeholder communication.

WHY SERVICE MATCH SOLUTIONS

400+ NETWORK

Right capability for each package

ONE CONTACT

Clear ownership and communication

PRACTICAL CONTROL

Scope, cost, programme and risk

FLEXIBLE SCALE

Advisory, projects or ongoing support

LET'S TURN THE ISSUE INTO A CLEAR PLAN.

Start with a building issue, project, work package or maintenance requirement—SMS can define the path and manage it through to completion.

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